

Resolving Firewall issues

Follow these recommendations to configure your firewall or filtering software for mySciLEARN as needed.

Open the following ports:

- 80 and 443

Add the following IP addresses and domains to your whitelist:

- IP range 74.120.252.1 - 74.120.255.254
or Network and mask of 74.120.252.0/22
or Network 74.120.252.0 and subnet: 255.255.252.0
- my.scilearn.com
- www.myscilearn.com
- www.scilearn.com
- content01.scilearn.com
- content02.scilearn.com
- sso.scilearn.com
- ondemand1.scilearn.com
- ondemand2.scilearn.com
- ondemand3.scilearn.com
- ondemand4.scilearn.com
- ondemand5.scilearn.com
- ondemand6.scilearn.com
- fastforword.scilearn.com
- fwd-api.scilearn.com

mySciLEARN might not actively use all IP addresses in the listed ranges, but any of the addresses could be used and should be configured. As an additional precaution, sites can be added to a web browser as trusted sites.

Some content is delivered through Amazon Web Services. See the [AWS General Reference Guide](#) for information on whitelisting AWS content.